CONWAY MEDICAL CENTER - VOLUNTEER POSITION PROFILE

Role: Volunteer Musician

Department Contact: Volunteer Director, CMC; Unit Nursing Management

Location + Hours - Varied locations, Varied hours

Populations:

2nd floor: Medical & Surgical Unit; Pedi;

3rd floor: CCU; Telemetry (age group = 18 and up) patients may include those with chest pain, congestive heart failure, diabetes, altered mental status, COPD, CVA. Dialysis.

Qualifications: accomplished musician

Guest Relations: Exhibits excellent customer service to patients, visitors and employees; shows courtesy, compassion and respect; conforms to the CMC rules of conduct.

Duties:

1. Volunteers provide a warm, comforting, friendly, and calm atmosphere through the process of playing instrumental music and singing for patients and families in hospital by request of staff/patient.
2. Music to be very welcoming and allows patients, families and staff to experience the healing value of music.
3. Assist in making patients and their families comfortable.
4. Alert charge nurse about any issues with patient.
5. Wear volunteer hospital ID badge and professional volunteer uniform.
6. Maintain confidentiality.

Requirements:

All volunteers must complete general volunteer orientation.

Minimum Age 18

4.0 hours per shift

OSHA BBP Exposure Category 111

New: May 2016

Training: Life experiences are augmented with mandatory orientation, infection control and on the job training.

Special Requirements:

1. Notify Director of Volunteer Services of scheduled time you will be volunteering.
2. Director of Volunteers will inform Nursing of musician’s schedule.
3. Request for musician visit will be obtained by Unit Nursing Director.
4. Volunteer musician will notify Unit Nursing Director of arrival to obtain patient request for musician visit.
5. Musician must supply his or her own instrument. Guitar, harp, portable keyboard, string instrument, or woodwind instrument is acceptable at the approval of the Volunteer Services Director.
6. Volunteer musician is asked to please select music choices that can be played at a volume that will be soothing and respect conversations that are occurring.
7. Religious music will limited to patient request.

Physical demands: Speak clearly and listen effectively; retain information and effectively communicate. See, walk, sit, stand, stoop, bend, squat, push and pull. May take part in low impact exercise if willing and able. Ability to follow directions.

Mental Demands: May be emotionally charged in some situations

Environmental Conditions: Conditions change from patient to patient. As a hospital volunteer, you may be exposed to blood, body tissues or fluids, hazardous waste materials, sudden fluctuations in temperature, outside weather radiation, toxins, poisonous substances, dust, chemicals, bodily injury, and loud or unpleasant noises.

ACKNOWLEDGEMENT OF ORIENTATION/TRAINING

I have read the above position profile and have been given the opportunity to ask questions. I understand that it is my responsibility to decline any task that is outside the limit of the position guideline and any task that I am not prepared to safely perform.

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Volunteer Signature Date