

Outline of Volunteer Re-engagement Phases

Volunteer Invitation

- Will use the CDC guidelines – so will include not inviting volunteers 65 and older to return until phase 2 – no exceptions
- Volunteers will make individual decision regarding their own situation and comfort – honor decision

Department Invitation

- Phases are based on decisions in conjunction with senior leadership and Infection Control
- Position/area determines when will be ready to receive volunteers as long as is not sooner than Phase outlined

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Phase 1

- Begins June 15
- Inviting volunteers that are not considered at higher risk per CDC guidelines only
 - *Visitation Desk (visitation hours only)*
 - *Volunteer Office*
 - *Gift Shop*
 - *Non-clinical facilities (Dolwick, SETEC, but not Thrift Shop)*
 - *Guest Guides*

Phase 2

- Begins July 6
- Inviting all current volunteers, including those that are considered at higher risk per CDC guidelines
 - *Outpatient and clinical departments and services as the department allows (not inpatient)*
 - *All Phase 1*

Phase 3

- Begins August 3
- Continue inviting all current volunteers, including those that are considered at higher risk per CDC guidelines
 - *Inpatient units and ICUs*
 - *Emergency Department*
 - *Surgery/PACU*
 - *Hospice*

St. Elizabeth Volunteers are passionate about their role in making a positive difference in the patient experience.